

Sumac Ticketing Online – Screen Shots

These screen shots show Sumac Ticketing being used from the website of a sample nonprofit organization.

Note that your nonprofit organization provides an HTML header and footer to customize the appearance of each page. In the screen shots below, these are just black rectangles containing the text “Non-Profit Organization's Page Header” and “Non-Profit Organization's Page Footer” respectively.

In addition to a custom page header and footer, you have several options to alter the appearance of the screens. The screen shots below show only default fonts and sizes.

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Start Ticketing

A link from your existing website transfers to the page where a user can choose the events for which he wants to buy tickets. The website gets the event information from your Sumac database. This screen shows four events (*Shipping Out to Annual Gala Too*). If there are more than five events, a scrolling list of events is displayed.

The screenshot shows a web browser window with the following content:

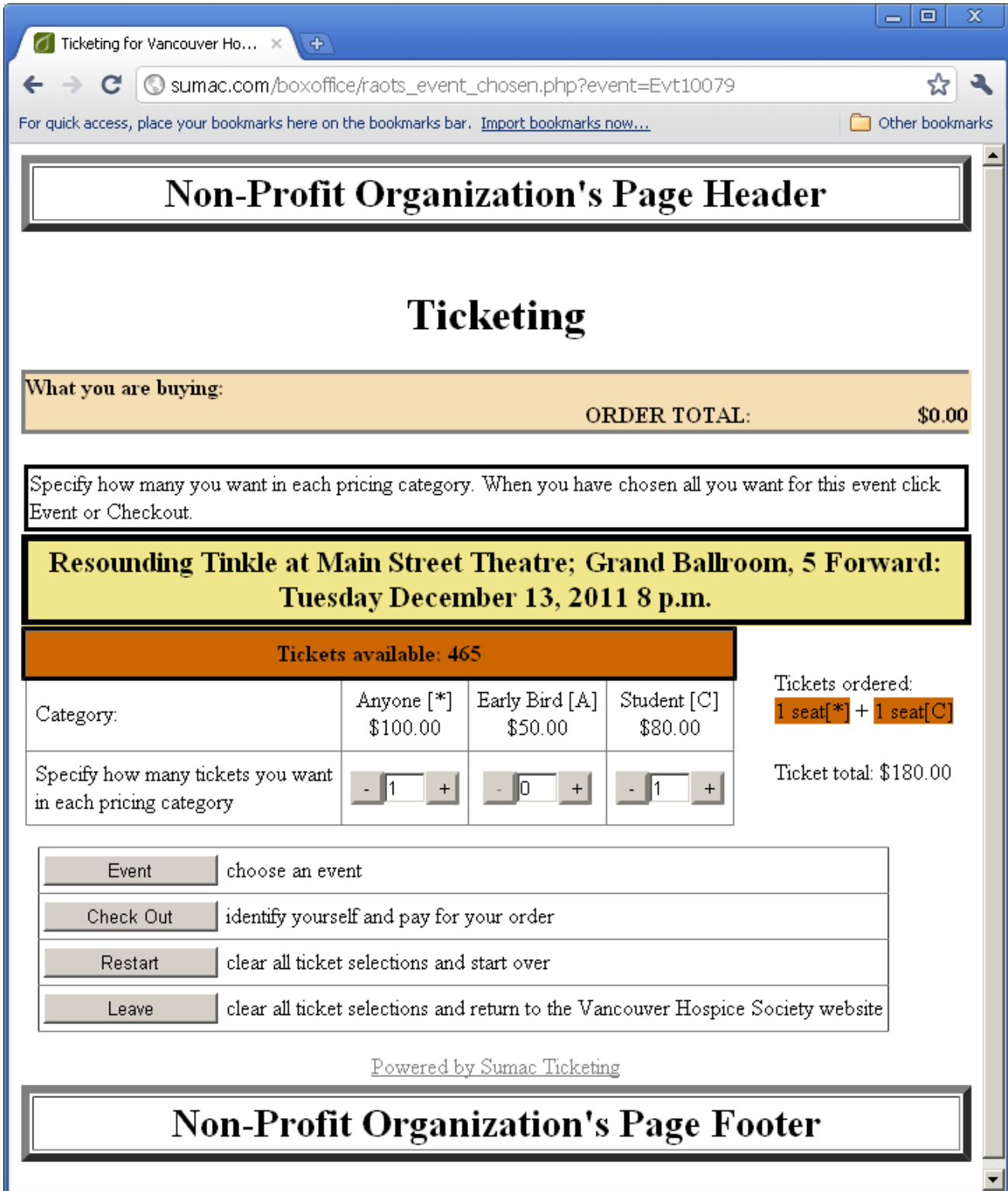
- Browser Tab:** Ticketing for Vancouver Ho...
- Address Bar:** sumac.com/boxoffice/raots_start.php?source=99.232.34.13&port=80&fontsize=n
- Page Header:** Non-Profit Organization's Page Header
- Main Title:** Ticketing
- Order Summary:**

What you are buying:	ORDER TOTAL:	\$0.00
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- Instructions:** Click the event for which you want tickets.
- Event Links:**
 - [MacBeth, Friday September 23, 2011 8 pm](#)
 - [MacBeth, Thursday December 1, 2011](#)
 - [Resounding Tinkle, Tuesday December 13, 2011 8 p.m.](#)
 - [Resounding Tinkle, Wednesday December 14, 2011 8 pm](#)
- Action Buttons:**

Check Out	identify yourself and pay for your order
Restart	clear all ticket selections and start over
Leave	clear all ticket selections and return to the Vancouver Hospice Society website
- Footer:** Powered by Sumac Ticketing
- Page Footer:** Non-Profit Organization's Page Footer

Event With Open Seating

If the user chooses an event with open seating, he can specify how many tickets he wants in each pricing category. As he does this, a summary of the choices appears on the right.



Non-Profit Organization's Page Header

Ticketing

What you are buying: ORDER TOTAL: \$0.00

Specify how many you want in each pricing category. When you have chosen all you want for this event click Event or Checkout.

Resounding Tinkle at Main Street Theatre; Grand Ballroom, 5 Forward: Tuesday December 13, 2011 8 p.m.

Tickets available: 465

Category:	Anyone [*] \$100.00	Early Bird [A] \$50.00	Student [C] \$80.00
Specify how many tickets you want in each pricing category	- 1 +	- 0 +	- 1 +

Tickets ordered: 1 seat[*] + 1 seat[C]
Ticket total: \$180.00

Event	choose an event
Check Out	identify yourself and pay for your order
Restart	clear all ticket selections and start over
Leave	clear all ticket selections and return to the Vancouver Hospice Society website

Powered by [Sumac Ticketing](#)

Non-Profit Organization's Page Footer

Event With Assigned Seating

If the user wants to order tickets for another event, he clicks the Event button to return to the event selection screen. If he clicks an event with assigned seating, the following screen appears. Notice that the beige area at the top of the screen shows what he has ordered so far.

Sumac constructs a picture of a theatre based on the seating plan specified for the event. You have complete flexibility in placing blocks of seats relative to a stage area, and also specifying their orientation (vertical or horizontal on the screen) and numbering (left-to-right, top-to-bottom, or vice versa).

The user clicks seats to add them to his order.

Non-Profit Organization's Page Header

Ticketing

What you are buying:

1 ticket at \$100.00 [Anyone]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$100.00
1 ticket at \$80.00 [Student]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$80.00
<i>and the following items will be added to the ticket costs:</i>		
	20% / Ticket phone orders	\$40.00
	GST goods and services tax	\$10.00
	Handling Handling Mandatory	\$7.99
	ORDER TOTAL:	\$257.99

Thank you for your order.

Click a seat to add it to your order. Click it again to remove it from your order. *Seats shown in grey are no longer available.* When you have chosen all you want for this event click Event or Checkout.

MacBeth at Centre Theatre; 123 Theatre Street: Friday September 23, 2011 8 pm

	Seats available	Anyone [*]	Early Bird [A]	Members [B]	Student [C]	Youth [D]
■	74	\$50.01	\$25.01	\$35.01	\$40.01	\$47.01
■	8	\$100.00	\$40.00	\$70.00	\$80.00	\$97.00

Tickets ordered:
Centre A-8[*]
 Ticket total: \$100.00

Event	choose an event
Check Out	identify yourself and pay for your order
Restart	clear all ticket selections and start over
Leave	clear all ticket selections and return to the Vancouver Hospice Society website

Powered by Sumac Ticketing

Non-Profit Organization's Page Footer

Check Out

When the user clicks the Check Out button, this screen appears. He can identify himself with his email address and a password. If he has forgotten his password, he can get it emailed to him. If he is a new user, he can enter all his details.

sumac.com/boxoffice/raots_tickets_chosen.php

For quick access, place your bookmarks here on the bookmarks bar. [Import bookmarks now...](#) Other bookmarks

Non-Profit Organization's Page Header

Ticketing

What you are buying:

1 ticket at \$100.00 [Anyone]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$100.00
1 ticket at \$80.00 [Student]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$80.00
seat Centre.A-8 [Anyone]	MacBeth, Friday September 23, 2011 8 pm	\$100.00

and the following items will be added to the ticket costs:

20% / Ticket phone orders	\$60.00
GST goods and services tax	\$15.00
Handling Handling Mandatory	\$7.99
ORDER TOTAL:	\$382.99

Thank you for your order.

If this is the first time you have purchased tickets from us online, please enter your information. Then click Submit.

Email:

New password:

First Name:

Last Name:

Address:

City/Town:

Province/State:

Post/Zip code:

Country:

Phone:

Optional details:

Cell Phone:

Enter your email address and password. Then click Login.

Email:

Password:

If you have forgotten your password, enter your email address and click Email Password. Your password will be emailed to you. Then you can log-in.

Email:

choose an event

clear all ticket selections and start over

clear all ticket selections and return to the Vancouver Hospice Society website

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Non-Profit Organization's Page Footer

Payment

After identifying himself, the user can enter credit card information to make the payment. Note that the user can choose how the tickets are to be delivered and also record how he heard about the event; the choices in these drop-down menus come from your Sumac database.

When the user concludes payment, the screen changes to one that thanks him for his order. Sumac also sends him an email confirmation (for which you can specify a template).

Ticketing for Vancouver Ho... x

sumac.com/boxoffice/raots_identify_user.php

For quick access, place your bookmarks here on the bookmarks bar. [Import bookmarks now...](#) Other bookmarks

Non-Profit Organization's Page Header

Ticketing

What you are buying:

1 ticket at \$100.00 [Anyone]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$100.00
1 ticket at \$80.00 [Student]	Resounding Tinkle, Tuesday December 13, 2011 8 p.m.	\$80.00
seat Centre A-8 [Anyone]	MacBeth, Friday September 23, 2011 8 pm	\$100.00

and the following items will be added to the ticket costs:

20% / Ticket phone orders	\$60.00
GST goods and services tax	\$15.00
Handling Handling Mandatory	\$7.99
ORDER TOTAL:	\$382.99

Thank you for your order.

Enter your information then click BUY to authorize the credit card transaction. When the payment has been confirmed, we will send a message to the email address shown below. If you do not receive the email, or seem to have been disconnected, please call our box office.

Jane Doe (info@sumac.com)
Jane Doe
123 Main Street
Toronto, ON M1M 1M1
Telephone: 416-123-4567

Card Type:
Card Number:
Security code:
Expiry Date:
Name on Card:
How do you want your tickets be delivered?

How did hear about our events?

Clicking BUY authorizes a charge of \$382.99 to your credit card.

choose an event
 clear all ticket selections and start over
 clear all ticket selections and return to the Vancouver Hospice Society website

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Non-Profit Organization's Page Footer